



# REPAIR FORM

PLEASE PRINT OFF, FILL IN AND SEND WITH YOUR PHONE(S) TO:  
xFix Repairs, 38 Borough Road, Middlesbrough, United Kingdom, TS1 5DW

Email: info@xFix.co.uk

## YOUR DETAILS

Date: \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Postcode: \_\_\_\_\_

Daytime No: \_\_\_\_\_ Mobile No: \_\_\_\_\_

Email: \_\_\_\_\_

(please write clearly)

## YOUR PHONES DETAILS Please remember to remove your SIM CARD and MEMORY CARD before sending us the device

Mobile Make: \_\_\_\_\_ Model No: \_\_\_\_\_

IMEI Number: \_\_\_\_\_ Network: \_\_\_\_\_

(15 digit serial number under the battery on your phone or type in \*#06# into your phone)

Phones Pattern Password (For testing after repair)
  Phones Numeric Password: \_\_\_\_\_ (For testing after repair)

## FAULT DESCRIPTION :

Data Recovery Only

Repair Service

Fast Repair Service (Except Data Recovery)

\_\_\_\_\_

\_\_\_\_\_

## QUOTATION

Was a Quote Given? YES / NO    Price of Quotation: \_\_\_\_\_ + Return Postage (tick option below)

UK 1st Class Recorded £4.99 (Insured up to £42 - signature reqd. (2-3 working days delivery))
  UK Special Delivery £7.99 (Insured up to £500 / tracked - signature reqd. (Delivery within 48hrs))
  International £15 (Tracked - Signature reqd)

Price Given By? : Phone / Email    Name of Person who gave the quote: \_\_\_\_\_

How did you hear about us? (Please circle): Google Search / YouTube / Instagram / Returning Customer / Recommendation By \_\_\_\_\_

## PLEASE READ & ONLY SEND PHONE IF YOU UNDERSTAND THE FOLLOWING:

- IF WE SUCCESSFULLY REPAIR YOUR PHONE & THE PHONE TURNS OUT TO BE BARRED THE QUOTED REPAIR PRICE WILL STILL STAND.
- PAYMENT MUST BE MADE WITHIN 30 DAYS.
- IF WE FLASH YOUR HANDSET, ANY DATA NOT STORED ON THE MEMORY WILL BE DELETED - PLEASE INDICATE IF DATA IS IMPORTANT & YOU WOULD LIKE US TO TRY OUR BEST TO SAVE IT ALTHOUGH NO PROMISES CAN BE MADE.
- WE ONLY REPAIR THE FAULT THAT YOUR PHONE CAME IN FOR, IF WE REPAIR THE PHONE & ON TESTING WE NOTICE IT HAS ADDITIONAL FAULTS, YOU WILL BE QUOTED SEPERATELY FOR THOSE FAULTS.
- ANY PHONES THAT HAVE NOT BEEN PAID FOR WITHIN 30 DAYS OF BEING REPAIRED OR CLASSED AS B.E.R (BEYOND ECONOMICAL REPAIR), WILL BE DISPOSED OF OR BROKEN DOWN FOR PARTS.
- I AM FULLY AWARE AND UNDERSTAND THAT MY DEVICE HAS PHYSICAL DAMAGE AND THE xFIX REPAIRS STORE AND TECHNICIAN WILL NOT BE HELD RESPONSIBLE IN THE EVENT THAT MY DEVICE DIES OR HAS A SHORTAGE OR LOSS OF ANY DATA OR MEMORY INFORMATION IN THE REPAIR PROCESS.

## CUSTOMER APPROVAL REQUIRED PLEASE SIGN HERE

Customer Signature \_\_\_\_\_ Date: / /

## OFFICE USE ONLY

Battery     Case / Pouch     Sim Card     Memory Card     Back Cover     Box     Data Cable     Charger

Engineers Initials: \_\_\_\_\_ Quality Controllers Initials: \_\_\_\_\_ Date: / / Job Number: \_\_\_\_\_

Notes: \_\_\_\_\_