



REPAIR FORM

PLEASE PRINT OFF, FILL IN AND SEND WITH YOUR PHONE(S) TO:
xFix Repairs, 38 Borough Rd, Middlesbrough, TS1 5DW, United Kingdom.

Email: info@xFix.co.uk

YOUR DETAILS

Date: _____

Name: _____

Address: _____

Postcode: _____


Daytime No: _____ Mobile No: _____

Email: _____
(please write clearly)

YOUR PHONES DETAILS Please remember to remove your SIM CARD and MEMORY CARD before sending us the device

Mobile Make: _____ Model No: _____

IMEI Number: _____ Network: _____
(15 digit serial number on back of your phone or type in *#06# into your phone)

 Phones Pattern Password _____
(For testing after repair)

Phones Numeric Password: _____
(For testing after repair)

FAULT DESCRIPTION : Repair Service Express Repair Service(48-Hours Guaranteed: £40) Data Recovery Express Data Recovery (2-3 Days Guaranteed: £100 non-refundable)

QUOTATION

Was a Quote Given? YES / NO Price of Quotation: _____ + Return Postage (tick option below)

UK 1st Class Recorded £4.99 Insured up to £42 - signature reqd. (2-3 working days delivery) UK Special Delivery £7.99 Insured up to £500 / tracked - signature reqd. (Delivery within 48hrs) International £15 Tracked - Signature reqd

Price Given By? : Phone / Email Name of Person who gave the quote: _____

How did you hear about us? (Please circle): Google Search / YouTube / Instagram / Returning Customer / Recommendation By _____

PLEASE READ & ONLY SEND PHONE IF YOU UNDERSTAND THE FOLLOWING:

- IF WE SUCCESSFULLY REPAIR YOUR PHONE & THE PHONE TURNS OUT TO BE BARRED THE QUOTED REPAIR PRICE WILL STILL STAND.
- PAYMENT MUST BE MADE WITHIN 30 DAYS.
- IF WE FLASH YOUR HANDSET, ANY DATA NOT STORED ON THE MEMORY WILL BE DELETED - PLEASE INDICATE IF DATA IS IMPORTANT & YOU WOULD LIKE US TO TRY OUR BEST TO SAVE IT ALTHOUGH NO PROMISES CAN BE MADE.
- WE ONLY REPAIR THE FAULT THAT YOUR PHONE CAME IN FOR, IF WE REPAIR THE PHONE & ON TESTING WE NOTICE IT HAS ADDITIONAL FAULTS, YOU WILL BE QUOTED SEPERATELY FOR THOSE FAULTS.
- ANY PHONES THAT HAVE NOT BEEN PAID FOR WITHIN 30 DAYS OF BEING REPAIRED WILL BE DISPOSED OF OR BROKEN DOWN FOR PARTS.
- I AM FULLY AWARE AND UNDERSTAND THAT MY DEVICE HAS PHYSICAL DAMAGE AND THE XFIX REPAIRS STORE AND TECHNICIAN WILL NOT BE HELD RESPONSIBLE IN THE EVENT THAT MY DEVICE DIES OR HAS A SHORTAGE OR LOSS OF ANY DATA OR MEMORY INFORMATION IN THE REPAIR PROCESS.

CUSTOMER APPROVAL REQUIRED PLEASE SIGN HERE

Customer Signature _____ Date: / /

OFFICE USE ONLY

Battery Case / Pouch Sim Card Memory Card Back Cover Box Data Cable Charger

Engineers Initials: _____ Quality Controllers Initials: _____ Date: / / Job Number: _____

Notes: _____